MARCH QUARTER 2011
8635.0

## TOURIST ACCOMMODATION, AUSTRALIA

EMBARGO: 11.30AM (CANBERRA TIME) THURS 30 JUN 2011

Accommodation Takings
Australia


Room Occupancy Rate
Australia


I NQUIRIES

For further information about these and related statistics, contact the National Information and Referral Service on 1300135070.

## KEY FIGURES

| ACCOMMODATION WITH |  |  | Dec | Mar |
| :--- | ---: | ---: | ---: | ---: |
| 15 ROOMS OR MORE |  |  |  |  |

Seasonally Adjusted
Takings from accommodation (\$m) 2076.22058 .9 -0.8 \% 5.3 \%

| Room occupancy rate (\%) | 64.5 | 64.2 | -0.3 pts | 1.0 pts |
| :--- | :--- | :--- | :--- | :--- |

## KEY POINTS

## ACCOMMODATION TAKINGS

- In the March quarter 2011, the trend estimate of total accommodation takings for hotels, motels and serviced apartments with 15 or more rooms increased by $0.5 \%$ to $\$ 2.073 .8$ million compared with the December quarter 2010.
- Over the same period, the seasonally adjusted estimate decreased by $0.8 \%$ to $\$ 2,058.9$ million.


## ROOM OCCUPANCY RATE

- The March quarter 2011 trend estimate room occupancy rate of $64.4 \%$ for hotels, motels and serviced apartments with 15 or more rooms was 0.1 percentage points lower than the previous quarter.
- Over the same period, the seasonally adjusted estimate decreased by 0.3 percentage points to $64.2 \%$.


## NOTES

FORTHCOMING ISSUES

ABOUT THIS ISSUE

CHANGES TO THIS PUBLICATION

IMPACT OF NATURAL
DISASTERS

ISSUE (Quarter)
June 2011
September 2011

RELEASE DATE
30 September 2011
6 January 2012

This issue presents results from the March quarter 2011 Survey of Tourist Accommodation (STA) for the following categories of establishments:

- hotels and resorts with 15 or more rooms
- motels, private hotels and guest houses with 15 or more rooms
- serviced apartments with 15 or more units

The STA PDF publication has been reduced pending a move to web format only from March quarter 2012. The table containing hotels, motels and serviced apartments by star grading has been removed from the publication as data are available in the data cube 8635.0.55.002 - Tourist Accommodation, Small Area Data, Australia.

Widespread natural disasters in the eastern states, particularly Queensland, have not adversely affected the quality of estimates in this release. Full details of impacts on response and imputation rates can be found in the Explanatory Notes.

The events are likely to have had some impact on small area data for March quarter 2011. However, as tourist accommodation is influenced by a range of factors, it is not possible to quantify the specific impacts of these events.

From July 2011 the ABS will progressively replace the current Australian Standard Geographical Classification (ASGC) with the new Australian Statistical Geography Standard (ASGS) as its geographic framework. Information about the ASGS can be found at www.abs.gov.au/geography and in cat. no. 1270.0.55.001 Australian Statistical Geography Standard (ASGS): Volume 1 - Main Structure and Greater Capital City Statistical Areas.

The ASGS will become the geographic framework for the STA from the March quarter 2012. More information about the ASGS and its introduction to the STA will be provided in the September quarter 2011 data release.

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Australian Statistician
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## ABBREVIATIONS

| '000 | thousand |
| ---: | :--- |
| \$'000 | thousand dollars |
| $\$ \mathrm{~m}$ | million dollars |
| AAA | Australian Automobile Association |
| ABS | Australian Bureau of Statistics |
| ACT | Australian Capital Territory |
| ASGC | Australian Standard Geographical Classification |
| ASGS | Australian Statistical Geography Standard |
| cat. no. | Catalogue number |
| GST | goods and services tax |
| no. | number |
| NSW | New South Wales |
| NT | Northern Territory |
| pts | percentage points |
| qtr | quarter |
| Qld | Queensland |
| SA | South Australia |
| SLA | statistical local area |
| STA | Survey of Tourist Accommodation |
| Tas. | Tasmania |
| TR | Tourism Region |
| Vic. | Victoria |
| WA | Western Australia |

## SUMMARY OF FINDINGS

## ORIGINAL

Hotels, motels and serviced apartments

This summary contains key findings for original estimates. Original series are impacted by seasonal variations and irregular or non-seasonal influences. Comparison between quarters should be made with caution.

## ACCOMMODATION TAKINGS

In the March quarter 2011, accommodation takings were $\$ 2079.6$ million for hotels, motels and serviced apartments with 15 or more rooms.

TAKINGS FROM ACCOMMODATION, Hotels, motels and serviced apartments-Australia


Accommodation takings in the March quarter 2011 for hotels, motels and serviced apartments with 15 or more rooms were highest in New South Wales ( $\$ 713.9$ million) and Queensland ( $\$ 470.8$ million). The Northern Territory recorded the lowest takings for the period ( $\$ 46.2$ million).

For Australia, the March quarter 2011 average takings per room night occupied were $\$ 159.76$ for establishments with 15 or more rooms. This was $3.9 \%$ higher than the March quarter 2010.

AVERAGE TAKINGS, by type of establishment-Australia


## ROOM OCCUPANCY RATE

The room occupancy rate for hotels, motels and serviced apartments with 15 or more rooms was $64.3 \%$ in the March quarter 2011.

## SUMMARY OF FINDINGS continued

Hotels, motels and serviced apartments continued

ROOM OCCUPANCY RATE continued

Traditionally, hotels have higher occupancy rates than serviced apartments or motels. Over the March 2011 quarter, hotels had an occupancy rate of $69.8 \%$ compared with $66.3 \%$ for serviced apartments and $57.7 \%$ for motels.

ROOM OCCUPANCY RATE, Australia


Four out of the eight states and territories experienced an increase in the occupancy rate of hotels, motels and serviced apartments with 15 or more rooms between the March quarter 2010 and the March quarter 2011. Western Australia (66.1\%) experienced the largest increase ( 2.9 percentage points). Over the same period, occupancy in the Australian Capital Territory (70.4\%) decreased by 9.8 percentage points.

Tasmania recorded the highest occupancy rate (72.5\%) in the March quarter 2011 followed by the Australian Capital Territory (70.4\%) and New South Wales ( $67.8 \%$ ). Over the same period, the Northern Territory experienced the lowest occupancy rate (51.8\%).

ROOM NIGHTS OCCUPIED
Room nights occupied were 13.0 million in the March quarter 2011 for hotels, motels and serviced apartments with 15 or more rooms.

New South Wales contributed the largest proportion (32.7\%) of room nights occupied for hotels, motels and serviced apartments with 15 or more rooms, followed by Queensland (24.4\%).

## AVERAGE LENGTH OF STAY

The average length of stay over the March quarter 2011 for hotels, motels and serviced apartments with 15 or more rooms was 2.3 days. Queensland reported the longest average length of stay ( 2.8 days) followed by Western Australia ( 2.5 days) and Victoria (2.3 Days). Tasmania had the shortest average length of stay ( 2.0 days).

HOTELS, MOTELS AND SERVICED APARTMENTS(a), Australia

|  | ORIGINAL |  | SEASONALLY ADJUSTED |  | TREND |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Takings from accommodation | Room occupancy rate | Takings from accommodation | Room occupancy rate | Takings from accommodation | Room occupancy rate |
| Period | \$m | \% | \$m | \% | \$m | \% |
| 2007 |  |  |  |  |  |  |
| September Quarter | 1942.6 | 67.1 | 1892.5 | 65.8 | 1878.2 | 65.5 |
| December Quarter | 2000.6 | 66.8 | 1907.5 | 65.1 | 1927.3 | 65.3 |
| 2008 |  |  |  |  |  |  |
| March Quarter | 1999.8 | 65.2 | 1979.0 | 64.9 | 1969.3 | 65.1 |
| June Quarter | 1838.3 | 62.1 | 2010.5 | 65.4 | 1986.8 | 64.8 |
| September Quarter | 2014.8 | 65.0 | 1964.3 | 63.7 | 1975.1 | 64.1 |
| December Quarter | 2044.1 | 65.1 | 1947.2 | 63.5 | 1943.7 | 63.3 |
| 2009 |  |  |  |  |  |  |
| March Quarter | 1928.8 | 62.9 | 1911.0 | 62.6 | 1913.0 | 62.6 |
| June Quarter | 1739.3 | 59.1 | 1898.5 | 62.2 | 1895.8 | 62.2 |
| September Quarter | 1930.6 | 63.1 | 1884.9 | 62.0 | 1897.5 | 62.2 |
| December Quarter | 2030.5 | 64.7 | 1932.1 | 63.0 | 1922.4 | 62.7 |
| 2010 |  |  |  |  |  |  |
| March Quarter | 1974.0 | 63.4 | 1955.4 | 63.2 | 1961.5 | 63.4 |
| June Quarter | 1841.7 | 60.9 | 2009.2 | 64.0 | 2006.9 | 64.0 |
| September Quarter | 2090.2 | 65.8 | 2042.4 | 64.6 | 2040.8 | 64.4 |
| December Quarter | 2182.3 | 66.3 | 2076.2 | 64.5 | 2062.8 | 64.5 |
| 2011 |  |  |  |  |  |  |
| March Quarter | 2079.6 | 64.3 | 2058.9 | 64.2 | 2073.8 | 64.4 |

(a) Comprising establishments with 15 or more rooms or units. See Glossary for definitions of hotels, motels and serviced apartments.

HOTELS, MOTELS AND SERVICED APARTMENTS(a), Australia continued

|  | ORIGINAL |  | SEASONALLY ADJUSTED |  | TREND |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Takings change from prev. gtr | Room occupancy change from prev. qtr | Takings change from prev. qtr | Room occupancy change from prev. qtr | Takings change from prev. qtr | Room occupancy change from prev. qtr |
| Period | \% | pts | \% | pts | \% | pts |
| 2007 |  |  |  |  |  |  |
| September Quarter | 16.5 | 5.2 | 3.6 | 0.5 | 1.9 | -0.3 |
| December Quarter | 3.0 | -0.4 | 0.8 | -0.7 | 2.6 | -0.2 |
| 2008 |  |  |  |  |  |  |
| March Quarter | - | -1.6 | 3.7 | -0.3 | 2.2 | -0.2 |
| June Quarter | -8.1 | -3.1 | 1.6 | 0.5 | 0.9 | -0.4 |
| September Quarter | 9.6 | 2.9 | -2.3 | -1.6 | -0.6 | -0.7 |
| December Quarter | 1.5 | 0.1 | -0.9 | -0.3 | -1.6 | -0.8 |
| 2009 |  |  |  |  |  |  |
| March Quarter | -5.6 | -2.3 | -1.9 | -0.8 | -1.6 | -0.7 |
| June Quarter | -9.8 | -3.7 | -0.7 | -0.5 | -0.9 | -0.4 |
| September Quarter | 11.0 | 4.0 | -0.7 | -0.2 | 0.1 | - |
| December Quarter | 5.2 | 1.5 | 2.5 | 1.0 | 1.3 | 0.5 |
| 2010 |  |  |  |  |  |  |
| March Quarter | -2.8 | -1.3 | 1.2 | 0.3 | 2.0 | 0.7 |
| June Quarter | -6.7 | -2.5 | 2.8 | 0.8 | 2.3 | 0.7 |
| September Quarter | 13.5 | 4.9 | 1.7 | 0.6 | 1.7 | 0.4 |
| December Quarter | 4.4 | 0.5 | 1.7 | -0.1 | 1.1 | 0.1 |
| 2011 |  |  |  |  |  |  |
| March Quarter | -4.7 | -2.0 | -0.8 | -0.3 | 0.5 | -0.1 |

[^0](a) Comprising establishments with 15 or more rooms or units. See Glossary for definitions of hotels, motels and serviced apartments.

|  | Establishments | Rooms | $\begin{array}{r} \text { Bed } \\ \text { spaces } \end{array}$ | Persons employed |  | Room occupancy rate |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | no. | no. | no. | no. | '000 | \% |
|  | HOTELS AND RESORTS |  |  |  |  |  |
| 2010 |  |  |  |  |  |  |
| March Quarter | 859 | 85883 | 224274 | 67025 | 5258.7 | 68.8 |
| June Quarter | 863 | 86044 | 224164 | 66681 | 5130.8 | 65.9 |
| September Quarter | 854 | 86094 | 224146 | 67269 | 5609.2 | 70.8 |
| December Quarter | 857 | 86489 | 224994 | 67487 | 5642.6 | 71.8 |
| 2011 |  |  |  |  |  |  |
| March Quarter | 847 | 86153 | 223723 | 66547 | 5338.8 | 69.8 |
| Year ended March 2010 | . |  | . |  | 20770.4 | 67.4 |
| Year ended March 2011 | . | . |  |  | 21721.5 | 69.6 |


| RIVATE HOTELS AND GUEST HOUSE |  |  |  |  |  | 56.3 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2010 |  |  |  |  |  |  |
| March Quarter | 2463 | 86927 | 245076 | 28065 | 4353.3 |  |
| June Quarter | 2464 | 86857 | 245094 | 28072 | 4348.7 | 55.4 |
| September Quarter | 2454 | 86594 | 244090 | 28459 | 4665.1 | 58.6 |
| December Quarter | 2450 | 86422 | 244286 | 27942 | 4660.0 | 59.2 |
| 2011 |  |  |  |  |  |  |
| March Quarter | 2445 | 86240 | 243578 | 27707 | 4425.5 | 57.7 |
| Year ended March 2010 |  |  |  |  | 17743.6 | 56.2 |
| Year ended March 2011 |  |  |  |  | 18099.3 | 57.7 |

## SERVICED APARTMENTS

| 2010 | 973 | 54421 | 171492 | 15446 | 3228.5 | 66.1 |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| $\quad$ March Quarter | 974 | 54183 | 171218 | 15125 | 3033.8 | 61.6 |
| June Quarter | 973 | 54473 | 171410 | 15537 | 3467.1 | 69.2 |
| September Quarter | 972 | 54409 | 171174 | 15540 | 3438.1 | 68.9 |
| December Quarter |  |  |  |  |  |  |
| 2011 | 973 | 54736 | 171812 | 15498 | 3252.8 | 66.3 |
| March Quarter | $\ldots$ | $\ldots$ | $\ldots$ | $\ldots$ | 12839.1 | 65.2 |
| Year ended March 2010 | $\ldots$ | $\ldots$ | $\ldots$ | $\ldots$ | 13191.9 | 66.5 |



[^1](a) Comprising establishments with 15 or more rooms or units. See Glossary for definitions of hotels, motels and serviced apartments.

SUMMARY OF HOTELS, MOTELS AND SERVICED APARTMENTS (a), Australia continued


|  | HOTELS AND RESORTS |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 2010 |  |  |  |  |  |
| March Quarter | 8563.7 | 43.2 | 3788.3 | 2.3 | 929735 |
| June Quarter | 8040.0 | 39.7 | 3641.3 | 2.2 | 862038 |
| September Quarter | 9016.6 | 43.7 | 4041.4 | 2.2 | 971591 |
| December Quarter | 8983.7 | 44.2 | 4071.7 | 2.2 | 1042393 |
| 2011 |  |  |  |  |  |
| March Quarter | 8490.5 | 43.0 | 3762.8 | 2.3 | 990615 |
| Year ended March 2010 | 33761.7 | 42.1 | 15176.7 | 2.2 | 3572491 |
| Year ended March 2011 | 34530.7 | 42.7 | 15517.1 | 2.2 | 3866637 |

MOTELS, PRIVATE HOTELS AND GUEST HOUSES

| 2010 | 7517.6 | 34.6 | 3989.7 | 1.9 | 518223 |
| :--- | ---: | :--- | :--- | :--- | :--- |
| $\quad$ March Quarter | 7172.9 | 32.4 | 3838.0 | 1.9 | 501283 |
| $\quad 7875.3$ | 35.1 | 4237.6 | 1.9 | 555911 |  |
| $\quad$ June Quarter | 7869.7 | 35.5 | 4218.8 | 1.9 | 563366 |
| $\quad$ Deptember Quarter | 7474.6 | 34.6 | 3871.2 | 1.9 | 539883 |
| 2011 | 30305.8 | 34.0 | 16392.1 | 1.8 | 2052615 |
| $\quad$ March Quarter | 30392.4 | 34.4 | 16165.6 | 1.9 | 2160443 |

## SERVICED APARTMENTS

| 2010 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| March Quarter | 6782.7 | 44.1 | 2069.6 | 3.3 | 526011 |
| June Quarter | 5982.8 | 38.5 | 1939.2 | 3.1 | 478331 |
| September Quarter | 7049.1 | 44.7 | 2201.8 | 3.2 | 562682 |
| December Quarter | 7206.6 | 46.0 | 2267.6 | 3.2 | 576553 |
| 2011 |  |  |  |  |  |
| March Quarter | 6660.3 | 43.3 | 2040.5 | 3.3 | 549109 |
| Year ended March 2010 | 26741.1 | 42.9 | 8421.3 | 3.2 | 2049289 |
| Year ended March 2011 | 26898.8 | 43.1 | 8449.0 | 3.2 | 2166675 |
| HOTELS MOTELS AND SERVICED APARTMENTS |  |  |  |  |  |
| 2010 |  |  |  |  |  |
| March Quarter | 22864.0 | 40.2 | 9847.6 | 2.3 | 1973969 |
| June Quarter | 21195.7 | 36.6 | 9418.4 | 2.3 | 1841652 |
| September Quarter | 23940.9 | 40.7 | 10480.7 | 2.3 | 2090184 |
| December Quarter | 24059.9 | 41.4 | 10558.1 | 2.3 | 2182312 |
| 2011 |  |  |  |  |  |
| March Quarter | 22625.4 | 39.9 | 9674.4 | 2.3 | 2079607 |
| Year ended March 2010 | 90808.6 | 39.2 | 39990.1 | 2.3 | 7674394 |
| Year ended March 2011 | 91821.9 | 39.6 | 40131.7 | 2.3 | 8193755 |

(a) Comprising establishments with 15 or more rooms or units. See Glossary for definitions of hotels, motels and serviced apartments.

|  | New <br> South <br> Wales | Victoria | Queensland | South Australia | Western Australia | Tasmania | Northern Territory | Australian Capital Territory | Australia |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | ESTABLISHMENTS (no.) |  |  |  |  |  |  |  |  |
| 2010 |  |  |  |  |  |  |  |  |  |
| March Quarter | 1419 | 823 | 1136 | 262 | 351 | 154 | 96 | 54 | 4295 |
| June Quarter | 1422 | 819 | 1143 | 264 | 349 | 154 | 96 | 54 | 4301 |
| September Quarter | 1415 | 811 | 1141 | 262 | 345 | 157 | 96 | 54 | 4281 |
| December Quarter | 1411 | 810 | 1141 | 265 | 346 | 156 | 97 | 53 | 4279 |
| 2011 |  |  |  |  |  |  |  |  |  |
| March Quarter | 1408 | 812 | 1131 | 264 | 347 | 155 | 97 | 51 | 4265 |
| ROOMS (no.) |  |  |  |  |  |  |  |  |  |
| 2010 |  |  |  |  |  |  |  |  |  |
| March Quarter | 71739 | 40817 | 61534 | 12097 | 22045 | 6658 | 7377 | 4964 | 227231 |
| June Quarter | 71364 | 41197 | 61632 | 12168 | 21681 | 6667 | 7407 | 4968 | 227084 |
| September Quarter | 71252 | 41140 | 61855 | 12102 | 21636 | 6826 | 7388 | 4962 | 227161 |
| December Quarter | 71070 | 41176 | 61829 | 12464 | 21636 | 6858 | 7388 | 4899 | 227320 |
| 2011 |  |  |  |  |  |  |  |  |  |
| March Quarter | 71014 | 41971 | 61112 | 12357 | 21669 | 6832 | 7391 | 4783 | 227129 |
| BED SPACES (no.) |  |  |  |  |  |  |  |  |  |
| 2010 |  |  |  |  |  |  |  |  |  |
| March Quarter | 197758 | 110046 | 187634 | 33081 | 58394 | 18812 | 20885 | 14232 | 640842 |
| June Quarter | 196422 | 110701 | 188078 | 33319 | 57769 | 18723 | 21113 | 14351 | 640476 |
| September Quarter | 195901 | 110253 | 188500 | 33162 | 57453 | 18993 | 21001 | 14383 | 639646 |
| December Quarter | 195835 | 110556 | 188191 | 33961 | 57564 | 19144 | 20962 | 14241 | 640454 |
| 2011 |  |  |  |  |  |  |  |  |  |
| March Quarter | 195509 | 112091 | 186035 | 33830 | 57572 | 18995 | 21049 | 14032 | 639113 |
| PERSONS EMPLOYED (no.) |  |  |  |  |  |  |  |  |  |
| 2010 |  |  |  |  |  |  |  |  |  |
| March Quarter | 30925 | 22214 | 29574 | 7166 | 10506 | 4640 | 2993 | 2518 | 110536 |
| June Quarter | 30926 | 22309 | 29253 | 6960 | 10310 | 4378 | 3215 | 2527 | 109878 |
| September Quarter | 31307 | 22371 | 29861 | 7079 | 10363 | 4530 | 3217 | 2537 | 111265 |
| December Quarter | 31093 | 22203 | 29746 | 7243 | 10318 | 4713 | 3107 | 2546 | 110969 |
| 2011 |  |  |  |  |  |  |  |  |  |
| March Quarter | 30902 | 22298 | 28871 | 7109 | 10428 | 4672 | 3107 | 2365 | 109752 |
| ROOM NIGHTS OCCUPIED ('000) |  |  |  |  |  |  |  |  |  |
| 2010 |  |  |  |  |  |  |  |  |  |
| March Quarter | 4184.8 | 2385.9 | 3172.9 | 707.3 | 1254.5 | 435.3 | 341.6 | 358.1 | 12840.5 |
| June Quarter | 3924.2 | 2254.5 | 3274.3 | 675.7 | 1258.7 | 320.3 | 467.5 | 338.1 | 12513.3 |
| September Quarter | 4243.2 | 2396.1 | 3922.9 | 680.1 | 1302.7 | 309.7 | 542.3 | 344.4 | 13741.5 |
| December Quarter | 4344.7 | 2515.4 | 3679.2 | 739.1 | 1327.0 | 395.1 | 411.0 | 329.3 | 13740.8 |
| 2011 |  |  |  |  |  |  |  |  |  |
| March Quarter | 4256.3 | 2502.7 | 3178.2 | 702.4 | 1284.0 | 446.0 | 344.6 | 303.1 | 13017.2 |
| Year ended March 2010 | 16171.7 | 9036.7 | 13848.9 | 2738.6 | 5068.7 | 1462.9 | 1681.4 | 1344.3 | 51353.1 |
| Year ended March 2011 | 16768.5 | 9668.6 | 14054.6 | 2797.3 | 5172.4 | 1471.1 | 1765.4 | 1315.0 | 53012.8 |

[^2]

## GUEST NIGHTS OCCUPIED ('OOO)

| 2010 | 7352.2 | 4097.4 | 6170.5 | 1162.1 | 2105.7 | 815.9 | 548.5 | 611.7 | 22864.0 |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\quad$ March Quarter | 6557.8 | 3737.1 | 5985.9 | 1070.5 | 1983.2 | 571.4 | 756.9 | 532.8 | 21195.7 |
| $\quad$ June Quarter | 7242.2 | 4058.6 | 7460.2 | 1076.5 | 2072.1 | 541.6 | 918.2 | 571.6 | 23940.9 |
| September Quarter | 7394.1 | 4275.0 | 7123.1 | 1196.1 | 2162.8 | 704.0 | 662.4 | 542.4 | 24059.9 |
| December Quarter |  |  |  |  |  |  |  |  |  |
| 2011 | 7327.8 | 4202.9 | 5976.2 | 1145.2 | 2092.8 | 826.8 | 555.5 | 498.2 | 22625.4 |
| $\quad$ March Quarter | 28185.4 | 15481.8 | 26656.8 | 4442.3 | 8341.1 | 2668.1 | 2807.3 | 2225.9 | 90808.6 |
| Year ended March 2010 | 2851.8 | 16273.6 | 26545.4 | 4488.4 | 8311.0 | 2643.8 | 2893.0 | 2145.0 | 91821.9 |

## BED OCCUPANCY RATE (\%)

| 2010 |  |  |  |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $\quad$ March Quarter | 32.3 | 42.6 | 36.6 | 39.0 | 40.1 | 48.2 | 29.6 | 47.8 | 40.2 |
| $\quad$ June Quarter | 37.1 | 37.7 | 35.0 | 35.3 | 37.7 | 33.6 | 39.4 | 40.8 | 36.6 |
| $\quad$ September Quarter | 40.2 | 40.0 | 43.0 | 35.3 | 39.2 | 31.3 | 47.5 | 43.2 | 40.7 |
| $\quad$ December Quarter | 42.1 | 43.2 | 41.2 | 38.3 | 40.8 | 40.0 | 34.3 | 41.5 | 41.4 |
| 2011 |  |  |  |  |  |  |  |  |  |
| $\quad$ March Quarter | 42.7 | 42.7 | 35.9 | 37.6 | 40.5 | 48.4 | 29.3 | 39.4 | 39.9 |
| Year ended March 2010 | 39.8 | 39.9 | 38.7 | 36.8 | 39.2 | 39.1 | 36.8 | 41.9 | 39.2 |
| Year ended March 2011 | 40.5 | 40.9 | 38.8 | 36.7 | 39.6 | 38.3 | 37.7 | 41.3 | 39.6 |

## GUEST ARRIVALS ('OOO)

| 2010 |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| March Quarter | 3414.4 | 1862.5 | 2247.1 | 550.4 | 833.8 | 414.3 | 250.6 | 274.4 | 9847.6 |
| June Quarter | 3157.6 | 1762.7 | 2330.0 | 521.3 | 800.5 | 290.9 | 312.7 | 242.7 | 9418.4 |
| September Quarter | 3477.5 | 1860.1 | 2794.3 | 552.9 | 855.6 | 268.5 | 407.8 | 264.0 | 10480.7 |
| December Quarter | 3563.7 | 1949.0 | 2615.9 | 611.3 | 903.4 | 361.4 | 295.7 | 257.7 | 10558.1 |
| 2011 |  |  |  |  |  |  |  |  |  |
| March Quarter | 3387.8 | 1867.0 | 2157.9 | 547.6 | 824.1 | 413.4 | 251.4 | 225.2 | 9674.4 |
| Year ended March 2010 | 13501.0 | 7183.6 | 9972.0 | 2239.1 | 3396.9 | 1358.3 | 1281.2 | 1058.1 | 39990.1 |
| Year ended March 2011 | 13586.6 | 7438.9 | 9898.1 | 2233.1 | 3383.6 | 1334.1 | 1267.7 | 989.6 | 40131.7 |

[^3]| New |  |  |  |  |  | Australian |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| South |  |  | South | Western |  | Northern | Capital |  |
| Wales | Victoria | Queensland | Australia | Australia | Tasmania | Territory | Territory | Australia |



TAKINGS FROM ACCOMMODATION (\$'OOO)

| 2010 |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| March Quarter | 661848 | 381164 | 464352 | 99665 | 204677 | 58717 | 42735 | 60812 | 1973969 |
| June Quarter | 575032 | 344133 | 461462 | 89224 | 204341 | 41397 | 70588 | 55473 | 1841652 |
| September Quarter | 644634 | 380001 | 573376 | 88844 | 215329 | 39102 | 93218 | 55680 | 2090184 |
| December Quarter | 713635 | 411270 | 562067 | 102871 | 224225 | 54259 | 58475 | 55510 | 2182312 |
| 2011 |  |  |  |  |  |  |  |  |  |
| March Quarter | 713880 | 414351 | 470763 | 99705 | 217703 | 64021 | 46176 | 53008 | 2079607 |
| Year ended March 2010 | 2435827 | 1403613 | 1996637 | 364301 | 810299 | 190958 | 254497 | 218263 | 7674394 |
| Year ended March 2011 | 2647181 | 1549755 | 2067669 | 380643 | 861598 | 198779 | 268458 | 219671 | 8193755 |

AVERAGE TAKINGS PER ROOM NIGHT OCCUPIED (\$)

| 2010 |  |  |  |  |  |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| $\quad$ March Quarter | 158.15 | 159.76 | 146.35 | 140.90 | 163.16 | 134.88 | 125.11 | 169.82 | 153.73 |
| June Quarter | 146.53 | 152.64 | 140.93 | 132.05 | 162.35 | 129.24 | 150.99 | 164.05 | 147.18 |
| September Quarter | 151.92 | 158.59 | 146.16 | 130.64 | 165.29 | 126.25 | 171.89 | 161.67 | 152.11 |
| December Quarter | 164.25 | 163.50 | 152.77 | 139.17 | 168.97 | 137.34 | 142.28 | 168.56 | 158.82 |
| 2011 |  |  |  |  |  |  |  |  |  |
| $\quad$ March Quarter | 167.72 | 165.56 | 148.12 | 141.95 | 169.56 | 143.55 | 134.01 | 174.89 | 159.76 |
| Year ended March 2010 | 150.62 | 155.32 | 144.17 | 133.02 | 159.86 | 130.54 | 151.36 | 162.36 | 149.44 |
| Year ended March 2011 | 157.87 | 160.29 | 147.12 | 136.08 | 166.58 | 135.12 | 152.07 | 167.06 | 154.56 |

## AVERAGE TAKINGS PER ROOM NIGHT AVAILABLE (\$)

| 2010 |  |  |  |  |  |  |  |  |  |
| :--- | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $\quad$ March Quarter | 104.24 | 105.72 | 84.03 | 91.59 | 103.16 | 97.99 | 65.25 | 136.12 | 97.46 |
| $\quad$ June Quarter | 89.39 | 92.84 | 82.41 | 80.70 | 103.57 | 68.40 | 104.72 | 122.70 |  |
| $\quad$ September Quarter | 98.49 | 100.41 | 100.76 | 79.85 | 108.20 | 62.58 | 137.15 | 121.97 | 100.08 |
| December Quarter | 111.03 | 110.58 | 98.95 | 89.71 | 112.65 | 86.00 | 86.03 | 123.54 | 105.30 |
| 2011 |  |  |  |  |  |  |  |  |  |
| $\quad$ March Quarter | 113.66 | 111.53 | 86.08 | 89.70 | 112.00 | 104.12 | 69.42 | 123.14 | 102.79 |
| Year ended March 2010 | 94.64 | 96.97 | 88.80 | 82.53 | 101.21 | 78.73 | 95.27 | 118.36 | 93.53 |
| Year ended March 2011 | 103.06 | 103.83 | 92.14 | 85.03 | 109.10 | 80.29 | 99.48 | 122.83 | 99.45 |

[^4]INTRODUCTION

SCOPE

1 This publication presents data from the quarterly Survey of Tourist Accommodation (STA). The STA completely enumerates all in-scope accommodation establishments within Australia.

2 Establishments within the scope of the survey provide predominantly short-term non-residential accommodation, i.e. accommodation which is not leased, and which is provided to guests who would generally stay for periods of less than two months. Some of these establishments also provide long-term residential accommodation. The amount of such activity is considered to be insignificant and is included in the data presented in this publication.

3 Establishments in scope of the STA are:

- hotels and resorts with 15 or more rooms
- motels, private hotels and guest houses with 15 or more rooms
- serviced apartments with 15 or more units.

4 The main source of coverage is from the Australian Automobile Association through AAA Tourism Pty Ltd. This is supplemented by notification of new tourism developments and their likely opening dates in selected guides, major tourism journals and periodicals and newspapers. Periodic comparison with lists of accommodation establishments provided by the various tourism organisations and industry associations is also undertaken.

5 Data by star grade for states and territories are included in Tourist Accommodation, Small Area Data (cat. no. 8635.0.55.002 for national data and cat. no. 8635.1.55.001 8635.8.55.001 for state/territory data).

6 Small area statistics for 2011 are classified to the Australian Standard Geographical Classification (ASGC), 2010 Edition (cat. no. 1216.0). Data are coded to the statistical local area (SLA) level. The full terms for each of the geographical abbreviations used can be found in the Abbreviations section of the Explanatory Notes of Australian Standard Geographical Classification (ASGC) 2010 Edition (cat. no. 1216.0).
7 These SLA data are aggregated to tourism regions as defined by relevant state and territory tourism organisations. Tourism regions are reviewed annually and are subject to boundary and name changes. Where changes have occurred, care should be taken when making comparisons with previously published data at this level.

8 Data by tourism regions and SLA are not presented in this publication but are available in Tourist Accommodation, Small Area Data (cat. no. 8635.0.55.002 for national data and cat. no. 8635.1.55.001 - 8635.8.55.001 for state/territory data).
9 Details of SLAs, the composition of tourism regions and maps of tourism regions are provided in the ABS publication Tourism Region Maps and Correspondence File (cat. no. 9503.0.55.001) available from the ABS web site <www.abs.gov.au>.

10 The survey does not have a sample component and the data are not subject to sampling variability. However, other inaccuracies collectively referred to as non-sampling error may affect the data. These non-sampling errors may arise from a number of sources, including:

- errors in the reporting of data by providers
- errors in the process of capturing data
- imputation for missing data
- definition and classification errors
- incomplete coverage.

DATA QUALITY continued

Response rates

11 Every effort has been made to reduce non-sampling error to a minimum by careful design and testing of questionnaires, and efficient operating procedures and systems used to compile statistics.

12 The quality and reliability of survey data can be affected by the degree of response to a survey however, it is rare to achieve a $100 \%$ response rate for any survey. The response rates for the Survey of Tourist Accommodation at state level are shown below. Flooding and natural disaster events have not adversely affected state response rates for March quarter 2011.

Response rates - hotels motels and serviced apartments

|  | MAR | JUNE | SEP | DEC | MAR |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | QTR | QTR | QTR | QTR | QTR |
|  | 2010 | 2010 | 2010 | 2010 | 2011 |
|  | \% | \% | \% | \% | \% |
| NSW | 93.4 | 93.9 | 92.7 | 91.6 | 92.5 |
| Vic. | 92.5 | 93.4 | 92.5 | 92.5 | 92.4 |
| Qld | 92.5 | 94.9 | 93.7 | 81.9 | 93.5 |
| SA | 93.5 | 96.6 | 95.4 | 93.2 | 94.3 |
| WA | 94.3 | 93.4 | 91.3 | 91.9 | 90.2 |
| Tas. | 92.2 | 94.2 | 91.7 | 94.2 | 94.8 |
| NT | 93.8 | 89.6 | 89.6 | 86.6 | 87.6 |
| ACT | 94.4 | 90.7 | 96.3 | 90.6 | 94.1 |
| Aust. | 93.0 | 94.1 | 92.9 | 89.2 | 92.7 |

13 Missing data items are replaced by imputed values based on reported data. Average quarterly movements are applied to previously reported data for each non-responding unit to estimate values for missing data items. Only if previously reported data are not available, will data from a similar unit be used as a 'donor' for the missing data items.
14 The imputation rates for Room nights occupied and Takings from accommodation for the most recent quarters at a national level are shown below. Imputation rates for the March quater 2011 have not been affected by the natural disasters.

IMPUTATION RATES, NIGHTS OCCUPIED

|  | MAR | JUN | SEP | DEC | MAR |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | QTR | QTR | QTR | QTR | QTR |
|  | 2010 | 2010 | 2010 | 2010 | 2011 |
| Activity | \% | \% | \% | \% | \% |
| Licensed hotels and resorts | 6.8 | 6.7 | 3.9 | 4.1 | 2.7 |
| Motels, private hotels and guest houses | 5.1 | 4.6 | 6.6 | 9.0 | 7.3 |
| Serviced apartments | 5.1 | 5.1 | 4.2 | 6.8 | 3.1 |
| Hotels, motels and serviced apartments | 5.8 | 5.6 | 4.9 | 6.4 | 4.4 |

Imputation rates continued

SEASONAL ADJUSTMENT

TREND ESTIMATES

IMPUTATION RATES, TAKINGS FROM ACCOMMODATION

|  | MAR | JUN | SEP | DEC | MAR |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | QTR | QTR | QTR | QTR | QTR |
|  | 2010 | 2010 | 2010 | 2010 | 2011 |
| Activity | \% | \% | \% | \% | \% |
| Licensed hotels and resorts | 6.8 | 6.5 | 3.2 | 3.7 | 2.4 |
| Motels, private hotels and guest houses | 4.9 | 4.4 | 6.4 | 8.3 | 6.8 |
| Serviced apartments | 5.2 | 5.3 | 4.3 | 5.8 | 2.8 |
| Hotels, motels and serviced apartments | 5.9 | 5.6 | 4.3 | 5.5 | 3.6 |

15 Seasonal adjustment is a means of removing the estimated effects of normal seasonal variation from the original time series so that the effect of other influences on the series may be more clearly recognised. Seasonal adjustment procedures do not aim to remove the irregular or non-seasonal influences which may be present in any particular quarter. Irregular influences that are highly volatile can make it difficult to interpret the movement of the series even after adjustment for seasonal variation, and cannot be assumed to indicate changes in the trend.

16 The seasonally adjusted estimates in this publication have been produced using a concurrent methodology whereby the seasonal factors are revised each quarter to take into account the seasonality exhibited by the latest observation. A more detailed review is conducted annually.

17 From the March quarter 2008, the Survey of Tourist Accommodation collection implemented Autoregressive Integrated Moving Average (ARIMA) modelling techniques for the majority of applicable time series. The revision properties of the seasonally adjusted and trend estimates can be improved by the use of ARIMA modelling. ARIMA modelling relies on the characteristics of the series being analysed to project future period data. The projected values are temporary, intermediate values, that are only used internally to improve the estimation of the seasonal factors. The projected data do not affect the original estimates and are discarded at the end of the seasonal adjustment process.

18 For more information on the details of ARIMA modelling see the feature article 'Use of ARIMA modelling to reduce revisions' in the October 2004 issue of Australian Economic Indicators (cat. no. 1350.0). Any queries regarding the ARIMA modelling should be directed to Time Series Analysis on (02) 62526345 or email [time.series.analysis@abs.gov.au](mailto:time.series.analysis@abs.gov.au).

19 Smoothing the seasonally adjusted series reduces the impact of the irregular component of the seasonally adjusted series and creates the trend estimates. The trend estimates are derived by applying a 7 -term Henderson moving average to the quarterly seasonally adjusted series. The Henderson moving average used in the middle of the time series is symmetric but, as the end of a time series is approached, asymmetric forms of the symmetric moving average are applied. Unlike the weights of the symmetric 7-term Henderson moving average, the asymmetric weights have been tailored to suit the particular characteristics of individual series.

20 While these techniques enable trend estimates for the latest period to be produced, the process does result in revisions to the trend estimates in recent quarters, particularly as additional original estimates become available. For further information refer to Information Paper: A Guide to Interpreting Time Series - Monitoring Trends, 2003 (cat. no. 1349.0) available at the ABS web site <www.abs.gov.au>.

CONFIDENTIALISATION OF DATA

21 Under the Census and Statistics Act, when releasing statistics the ABS is required to do this in a manner that is "not likely" (in a legal sense) to enable the identification of a particular person or organisation. A number of techniques are used to do this, including suppression of information. To ensure provider confidentiality in the Survey of Tourist Accommodation, the ABS uses a computerised process known as Disclosure Avoidance Analysis System (DAAS) to confidentialise the entire tourist accommodation dataset each quarter. This process not only ensures that data are suppressed to ensure individual establishments cannot be identified, but also suppresses data in other (consequential) cells to ensure data cannot be derived through deduction from the information available.

22 The aggregation of data by users across time periods should be undertaken with caution, due to the possibility of non-inclusion of confidentialised data (see the above section for more information about confidentialisation). Where one or more cells contributing to a total have been confidentialised (ie, contains the value of n.p.), the resulting aggregated total will be incorrect. However, some broader levels of data may not be affected by confidentialised cells.

23 Where data can be aggregated (ie, no confidentialised cells are included) for calendar and financial year/s purposes, the data items Establishments, Rooms, Persons employed and Bed spaces should not be aggregated. For these items it is recommended that for calendar years, the value of the December quarter is used, and for financial years, the value of the June quarter is used.
24 Any data items that have been derived from other items collected in the survey cannot be aggregated (ie, all those with labels ending in 'rate' or commencing with 'average'). These items must be re-derived based on the aggregation of each of the quarterly items collected in the survey used in the derivation of the rate or average (see Glossary for formulas).

25 Users are cautioned against deriving any non-standard aggregations (eg, aggregation of selected star gradings such as 4 -star and 5 -star; aggregation of selected geographical areas such as capital city areas and balance of state; aggregation of selected activities such as hotels and motels combined). This is because data are confidentialised based on the standard data item structure.

26 Where figures have been rounded, discrepancies may occur between totals and the sum of the component items.

27 Estimates of movement shown in this publication are obtained by taking the difference of unrounded estimates. The movement is then rounded to one decimal place. Therefore where a discrepancy occurs between the reported movement and the difference of the rounded estimates, the reported movement will be more accurate.

28 Other ABS publications and products which may be of interest are outlined below.

RELATED PUBLICATIONS continued

ABS DATA AVAILABLE ON REQUEST

All publications released from 1998 onwards are available on the ABS web site www.abs.gov.au.

Tourist Accommodation, Small Area Data (cat. no. 8635.0.55.002) (data cube for Australia - issued quarterly)
Tourist Accommodation, Small Area Data (cat. no. 8635.1.55.001-8635.8.55.001) (data cubes for each state/territory - issued quarterly)
Tourism Region Maps and Correspondence Files, Australia (cat. no. 9503.0.55.001) (annual)
Tourist Accommodation, Australia, Expanded Scope Collection (cat. no. 8635.0.55.001) (irregular)

Short-term Visitor Arrivals Estimates, Australia (cat. no. 3401.0.55.001) (issued monthly)
Overseas Arrivals and Departures, Australia (cat. no. 3401.0) (issued monthly) Australian National Accounts, Tourism Satellite Account (cat. no. 5249.0) (annual) Information Paper: Future changes to Tourist Accommodation, Australia, May 2010 (cat. no. 8635.0.55.003) (irregular)

29 The catalogue of current publications and other products is available from the ABS web site www.abs.gov.au. The ABS also issues release advices on the web site which detail products to be released both in the coming week and the next six months.

30 As well as the statistics included in this publication, the ABS has other relevant data available on request. Inquiries should be made to the National Information and Referral Service on 1300135070.

## Average length of stay

## Average takings per room night available

Average takings per room night

Hotels and resorts (Hotels)
occupied

Bed occupancy rate

Bed spaces

Capacity

Facilities Establishments may provide a wide variety of facilities to their paying guests. For the purposes of this survey, all establishments within the scope of the survey provide bath/shower and toilet facilities in most of their rooms. Serviced apartments also provide

Guest arrivals Paying guests counted only on the first night of their stay at the accommodation establishment during the survey period. Guest arrivals may also be known as 'check ins'. guest arrival.
Average number of days each guest stayed during the reference period. It is a derived item calculated by dividing the number of guest nights occupied by the number of guest arrivals with the result expressed as a number of days,
Average length of stay $($ days $)=\frac{\text { Guest nights occupied }}{\text { Guest arrivals }}$
The takings from accommodation divided by the total number of room nights available for the survey period, period, fully self-contained cooking facilities in most rooms/units. If the same individual returns for a second stay at the accommodation establishment during the same survey period, the first night of the second stay is regarded as a separate

Guest nights available

Guest nights occupied
Average takings per available room night $(\$)=\frac{\text { Takings from accommodation }}{\text { Room nights available }}$
The takings from accommodation divided by the total number of room nights occupied for the survey period,
Average takings per room night occupied $(\$)=\frac{\text { Takings from accommodation }}{\text { Room nights occupied }}$
Bed occupancy expressed as a percentage of total capacity available during the survey
Bed occupancy rate $(\%)=\frac{\text { Guest nights occupied }}{\text { Guest nights available }} * 100$
Bed spaces normally in place and available to accommodate paying guests during the survey period. Single beds, three-quarter beds and any beds designed to sleep one person are counted as one bed space. Double, queen and king size beds and any beds designed to sleep two people are counted as two bed spaces. Bunk beds have various configurations. If a bunk bed is designed to sleep two guests, it will count as two bed spaces. Any style of bed that is normally used as a bed is included. Fold away beds and sofas permanently made up as beds are included. Cots, divans and any other type of temporary beds not normally used as beds are excluded.
apacity is the measure of total accommodation stock available at an establishment to accommodate paying guests on the last day of the survey period. It may be given by various measures such as the maximum number of rooms, units, apartments or suites. Capacity closed temporarily for seasonal reasons is included.

Hotels and resorts, motels, private hotels, guest houses and serviced apartments within the scope of the survey which operated for any part of the survey period, or which closed temporarily for the quarter for seasonal reasons.

The total number of bed spaces multiplied by the number of days for which they were available to paying guests during the survey period. For establishments closing (other than for seasonal reasons) or opening during this period, operating periods only are included.

The total number of paying guests counted on each night they stayed at the accommodation establishment during the survey period.

Establishments which operate a public bar and which provide accommodation on a room/unit/apartment/suite basis rather than by the bed as is the practice of visitor hostels. Most guest rooms are equipped with a bath/shower and toilet but not full cooking facilities (i.e. hot plates and oven/microwave). Hotels and resorts may also include establishments referred to as resort hotel and spa, luxury hotel, apartment hotel,
Hotels and resorts (Hotels) continued
Motels, private hotels and guest houses (Motels)
Occupancy Occupancy can refer to the total number of nights each room/unit/apartment/suite was occupied during the survey period or the total number of paying guests counted on each night they stayed at the accommodation establishment during the same period. Room occupancy rates and bed occupancy rates are calculated from room nights and guest nights.
Paying guest
Guests occupying rooms provided for short-term non-residential accommodation. Persons employed
Room nights available

## Room nights occupied

Room occupancy rate
Rooms
Rooms available for accommodating short-term paying guests at each hotel and resort, motel, guest house, and serviced apartment during the survey period. Units, apartments and suites are treated as rooms for these types of establishments.

## Serviced apartments

Establishments with five or more units which mostly comprise self-contained units at the same location, and which are available on a unit/apartment basis to the general public for a minimum of one night. The units should have full cooking facilities (i.e. hot plates and oven/microwave), refrigerator and bath/shower and toilet facilities; all bed linen and towels should be provided, and daily servicing (i.e. cleaning and bed making) must be available through the on-site management, although this service may not necessarily be used.
Star grading The grading of hotels and resorts, motels, private hotels and guest houses and serviced apartments is based on the classification system owned by AAA Tourism Pty Ltd. The gradings are allocated according to a points system based on the amenities and facilities available to guests. Details of the grading scheme are contained in the publication Accommodation Guide published by AAA Tourism Pty Ltd for each of the individual Australian Motoring Organisations. For the purpose of classifying establishments to a star

## GLOSSARY continued

Takings from accommodation
(Takings)
grading in this publication, 'half' star gradings are ignored (e.g. a two and a half star grading has been shown as two star).

While coverage has significantly improved, some establishments (including some competing in the four and five star markets and having significant takings) still remain outside the star grading scheme. These establishments have been given a star grading of 'ungraded'.

Periodic additional investigations are made to validate the small proportion of establishments changing star grade between reference periods.

Revenue received from the provision of accommodation (excluding revenue received from the provision of meals and other foods and beverages). Since 1 July 2000, takings from accommodation include gross revenue from the provision of accommodation, including GST. In cases where takings from accommodation data cannot be provided inclusive of GST, the amount of GST payable is estimated and the data revised accordingly. Takings from accommodation for each month generally represent the takings received during that month. Where payments are received in advance of, or after the provision of accommodation to guests, the monthly figure for takings from accommodation may not necessarily bear a direct relationship to the number of guests accommodated during the month. Takings from accommodation is sometimes abbreviated as 'Takings' in the text as well as in the table and graph titles in this publication.

## FOR MORE INFORMATION

INTERNET
www.abs.gov.au the ABS website is the best place for data from our publications and information about the ABS.

## INFORMATION AND REFERRAL SERVICE

Our consultants can help you access the full range of information published by the ABS that is available free of charge from our website. Information tailored to your needs can also be requested as a 'user pays' service. Specialists are on hand to help you with analytical or methodological advice.

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EMAIL client.services@abs.gov.au
FAX 1300135211

POST Client Services, ABS, GPO Box 796, Sydney NSW 2001

## FREE ACCESS TO STATISTICS

All statistics on the ABS website can be downloaded free of charge.

WEB ADDRESS www.abs.gov.au


[^0]:    - nil or rounded to zero (including null cells)

[^1]:    . . not applicable

[^2]:    (a) Comprising establishments with 15 or more rooms or units. See Glossary for definitions of hotels, motels and serviced apartments.

[^3]:    (a) Comprising establishments with 15 or more rooms or units. See Glossary for definitions of hotels, motels and serviced apartments.

[^4]:    (a) Comprising establishments with 15 or more rooms or units. See Glossary for definitions of hotels, motels and serviced apartments.

